



## The Ameren Illinois Military Support Program

### Serving Those Who Serve Our Country

To help those who serve our country, the Ameren Illinois Military Support (AIMS) program provides energy grants of up to \$300 to help pay electric bills for qualifying active members of the military and disabled veterans.

The AIMS program provides additional benefits, such as exemption from late charges, deposit waivers and additional payment agreements.

#### Am I eligible?

You are eligible to receive a grant of up to \$300 and additional benefits if you meet the following requirements (Limit of one grant per household):

1. You are an active residential Ameren Illinois electric customer.
2. The Ameren Illinois account is listed in your name or your spouse's name.
3. The address listed on your Ameren Illinois account is your primary residence.
4. You are a member of the military on active duty or a disabled veteran with a hardship.

#### How do I apply for an AIMS grant?

Complete the application form and provide the required documentation. ([Print and complete application form.](#))

#### How will I know if my application has been approved?

Ameren Illinois will contact you after your application has been reviewed. If your service is at risk of disconnection, we will contact you upon receipt of your application.

#### Can the grant be used as a down payment on a payment agreement?

Because we cannot guarantee an exact date the grant will be applied, the grant money may not be available as a down payment towards a payment agreement.

#### When does the program end?

Grants will be awarded on a first-come, first-served basis, while funds last.

#### Can funds be applied to a final account?

No, the grant can only be applied to an active account.

## Ameren Illinois Military Support (AIMS) Program

To qualify for assistance through the AIMS program, you must be a military member on active duty or a disabled veteran with a demonstrated hardship and have an active Ameren Illinois electric account. You will be contacted after your application has been reviewed. Only one grant is allowed per household.

**\* Please complete the required fields below:**

\* Account Number: \_\_\_\_\_

\* Applicant Name: \_\_\_\_\_

Name listed on the account, if different from above: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

\* Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Can this email address be added to your Ameren Illinois account and used to communicate regarding your bill?  Yes  No

**Mailing Address, if different from above:**

Street/P.O.Box: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**\* Please briefly explain your hardship:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Directions:**

1. Complete this form entirely and make a copy for your records.
2. Active duty military members, please attach your set of orders.
3. Disabled veterans, please attach a copy of your Department of Defense 214 (DD-214) form or discharge letter (must be honorably discharged) along with one of the following:
  - a copy of your award letter if your disability is related to military service or
  - a copy of your Social Security disability letter if your disability is not related to the military
4. Send the completed and signed application, along with the documentation noted above, to Ameren Illinois. You may mail, fax or email this information to us, as noted below:

Mailing Address: Ameren Illinois  
Attn: Energy Assistance, A-10  
AIMS Program  
PO Box 2543  
Decatur, IL 62525

Fax: 1.217.424.6496  
Email: AmerenILCredit@Ameren.com

\*Signature \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

*By signing this document, I do hereby attest that the information provided is true, accurate, and complete to the best of my knowledge. I understand that any falsification of material will cause the denial of my application for assistance through the AIMS program. I further understand that completion of this application does not guarantee a grant approval from the AIMS program and the program will continue as long as funds are available.*